

SYSTEM REQUIREMENTS FOR OPTIMAL USE OF THE SERVICES, PROVIDED THROUGH A VIRTUAL CONGRESS VENUE OF THE INSTITUTE FOR RARE DISEASES

IMPORTANT!

The Virtual Congress Venue is designed to provide maximum functionality and convenience for working with a desktop computer. If you prefer to use a mobile device (phone or tablet), we recommend using it in landscape mode.

1) System requirements

Internet connection - wired broadband or wireless (3G or 4G / LTE) with download and upload speed not lower than 5 Mbps. You can check the speed of your internet connection here: <https://fast.com>

Speakers and microphone - built-in, via USB or Bluetooth

Webcam or HD webcam - built-in or via USB

2) Supported operating systems

macOS X with macOS 10.9 or later; Windows 10; Windows 8 or 8.1; Windows 7; Ubuntu 12.04 or later; Mint 17.1 or higher; Red Hat Enterprise Linux 6.4 or later; Oracle Linux 6.4 or later; CentOS 6.4 or later; Fedora 21 or later; OpenSUSE 13.2 or later; ArchLinux (64-bit only)

3) Supported tablets and mobile devices

- Surface PRO 2 or later, running Win 8.1 or later

- iOS and Android devices

4) Supported browsers

Windows (IE 11+, Edge 12+, Firefox 27+, Chrome 30+); Mac (Safari 7+, Firefox 27+, Chrome 30+); Linux (Firefox 27+, Chrome 30+)

5) Virtual Congress Venue uses ZOOM Platform for video conference sessions. **It is recommended to pre-install ZOOM client applications** for desktops and mobile devices by following the link:

<https://zoom.us/download>

6) Minimum and recommended characteristics of a computer desktop system

Characteristic	Minimum	Recommended
Processor *	Single core 1Ghz or more powerful	Dual-core 2Ghz or more powerful (i3 / i5 / i7 or AMD equivalent)
Random Access Memory (RAM)	2 GB	4GB
Monitor	14"	19" or larger
Resolution	800*600	1920*1080

* Note: Dual-core and single-core laptops have a reduced frame rate when sharing the screen (about 5 frames per second). For optimal performance when sharing a laptop screen, we recommend a quad-core or more powerful processor. Linux requires a processor or video card that can support [OpenGL 2.0](#) or later